The SAFe® House of Lean

Value

Respect for people & culture
- People do all the work
- Your customer is whoever consumes your work
- Don’t overload them
- Don’t make them wait
- Don’t force them to do wasteful work
- Don’t impose wishful thinking
- Build long-term partnerships based on trust
- Cultural change comes last, not first
- To change culture, change the organization

Flow
- Optimize continuous and sustainable throughput of value
- Build in quality; flow depends on it
- Understand, exploit and manage variability
- Avoid start-stop-start project debays
- Informed decision making via fast feedback

Innovation
- Producers innovate; customers validate
- Get out of the office
- Provide time and space for creativity
- Apply innovation accounting
- Pivot without mercy or guilt

Relentless improvement
- A constant sense of danger
- Optimize the whole
- Consider facts carefully, then act quickly
- Apply lean tools to identify and address root causes
- Reflect at key milestones; identify and address shortcomings

Leadership

Foundation: Lean-Agile leadership
- Management applies and teaches lean thinking, bases decisions on this long-term philosophy
- Principles of Lean - Agile Leadership

The goal: Value
- Sustainable shortest lead time
- Best quality and value to people and society
- High morale, safety, customer delight