The SAFe® House of Lean

**Value**
- Respect for people & culture
- People do all the work
- Your customer is whoever consumes your work
- Build long-term partnerships based on trust
- To change the culture you have to change the organization

**Flow**
- Optimize sustainable value delivery
- Build in quality
- Understand, exploit, and manage variability
- Move from projects to products

**Innovation**
- Innovative people
- Time and space for innovation
- Go See
- Experimentation and feedback
- Pivot without mercy or guilt
- Innovation riptides

**Relentless improvement**
- Constant sense of danger
- Optimize the whole
- Problem solving culture
- Reflect at key milestones
- Base improvements on facts

**Foundation: Lean-Agile leadership**
- Management applies and teaches lean thinking, bases decisions on this long-term philosophy
- Principles of Lean-Agile Leadership

**The goal: Value**
- Sustainable shortest lead time
- Best quality and value to people and society
- High morale, safety, customer delight